

# EMS Ship Supply

## EMS Ship Supply first to offer 24-hour turnaround on orders in Spain

Pains Wessex distributor EMS Ship Supply is providing a 24-hour turnaround for marine distress signal orders for the first time in Spain.

EMS Ship Supply (Spain), which provides marine and offshore supplies, marine equipment, spare parts and services, has recently moved its stocks of marine distress signals from the north to its Algeciras branch (pictured), closer to the majority of its customers in the south.

The change has resulted in reductions in delivery costs for many customers of up to 80 per cent.

Distributions Manager Jamal Lamari says, “We are the only ship suppliers in Spain offering a twenty-four hour turnaround. Our aim is to not only offer fast delivery, but top-quality service.”

In a few months, EMS Ship Supply (Spain) plans to move from the present rented premises to a brand new warehouse nearby, which will include a special secure area to store Pains Wessex marine distress signals.

The Algeciras office, which employs 30 people, is the logistics hub of EMS Ship Supply (Spain), as well as being one of the busiest of its branches, thanks to high demand from the south, including Gibraltar.

EMS Ship Supply (Spain) stocks five Pains Wessex Safety Of Life At Sea (SOLAS) products – Linethrower; Manoverboard; Red Flare; Para Red Rocket and Lifesmoke. “Pains Wessex is a very recognized product in Spain and we stock it, because we stock the best products on the market.”

Staff at Pains Wessex are superb communicators and keep EMS fully informed of business practice and procedures, says Jamal.

“We have an excellent working relationship with Pains Wessex and Sales Director Justine Heeley, especially as she speaks Spanish. They always tell us the information we need to know and explain about the business and how they work.”

EMS Ship Supply’s other offices are in Barcelona; A Coruña; Bilbao; Cádiz; Canary Islands; Cartagena; Huelva; Malaga; Palma; Pasajes; Santander; Tarragona; Valencia and Vigo.

EMS Ship Supply (Spain) is owned by Norway’s Eitzen Group, which has been certified globally with the quality and environmental management standards ISO 9001 and ISO 14001.

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